

Hospitality Team Member

Course	Qualification	Type	Level	Length
Hospitality Team Member	Level 2 Diploma for Hospitality Team Members (RQF)			14 months



Receive a real qualification

Earn while you learn

Career progression opportunities

This course is delivered as a day release programme, Learners will attend College one day per week to undertake both theoretical and practical training.

Pathways include:

- Alcoholic drinks
- Barista
- Concierge and guest
- Conference and events
- Food and drink
- Food production
- Housekeeping
- Reception or Reservations
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 **APPRENTICESHIP STANDARD**

An Apprenticeship Standard programme is occupation-focused and concentrates on the relevant knowledge, skills and behaviours required to complete the programme successfully.

PROGRESSION OPPORTUNITIES

- Level 3 Hospitality Supervisor
- Level 3 Supervisor/ Team Leader

ASSESSMENT METHODS

- Assignments
- Work-based observation
- Professional discussion
- Portfolio of evidence
- Expert witness testimonies

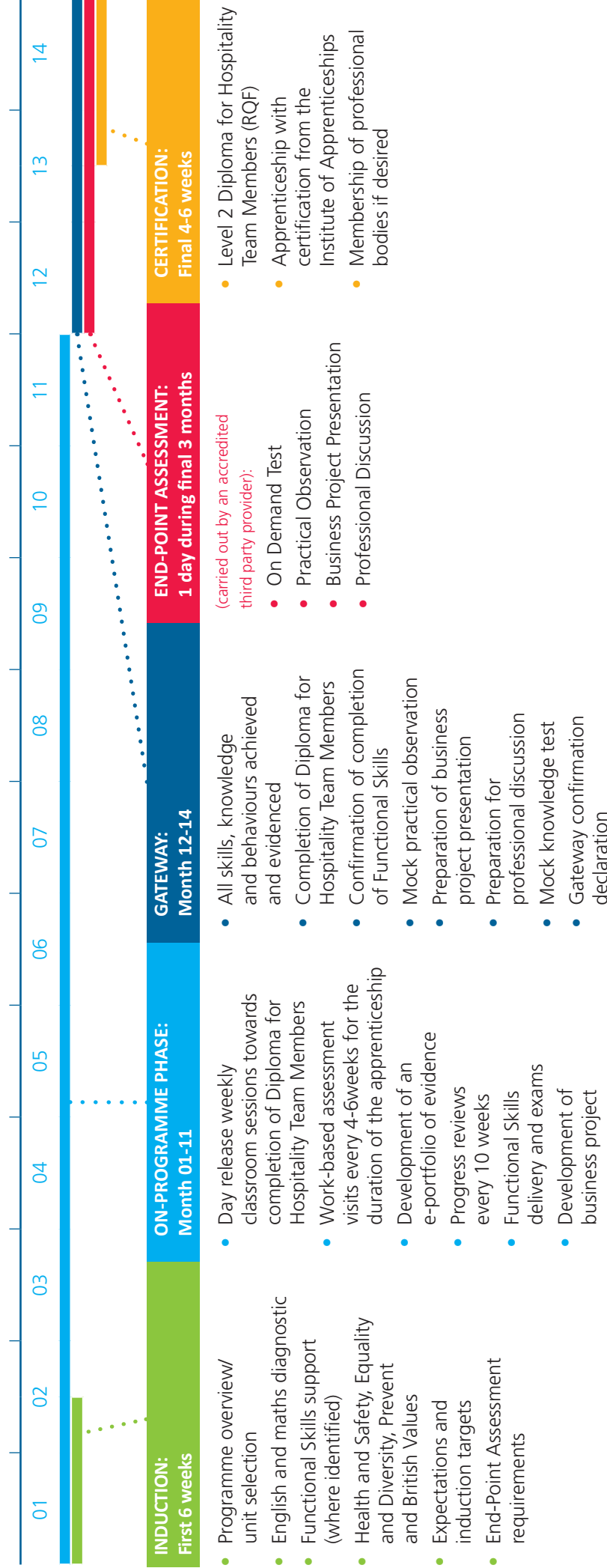
RECOMMENDED END POINT ASSESSMENT (EPA) ORGANISATION

- Highfields

ENTRY REQUIREMENTS

Set by the employer but apprentices must demonstrate via initial assessment that they are working at Entry Level 3 in both English and maths unless an Education Health and Care Plan is held.

Programme timeline - Apprenticeship Standard 14 Months



EPA (End Point Assessment). All apprentices must undertake an independent End-point Assessment at the end of the on-programme phase of training, when their employer (supported by the College) is satisfied they have met the Gateway* criteria to undertake the assessment.
End-point Assessments are graded and an apprenticeship certificate is only awarded after the assessment is successfully completed.

* Gateway
 When an apprentice reaches the end of their training, the employer (supported by the College) will make the decision on whether the apprentice is ready to progress towards the End-point Assessment. This process or stage is known as the gateway.

